

## Grievance Redressal Mechanism

- Bring the issue to the notice of either of the following people as soon as possible:
  1. Arun Kumar – [arunwealthmanagement@gmail.com](mailto:arunwealthmanagement@gmail.com)
  2. Megha Kotwal – [meghakotwal87@gmail.com](mailto:meghakotwal87@gmail.com)
- We will try to address the issue *within 7 working days* of receipt of the email.
- The same will also be communicated to the client via email.
- In case of absence of a solution or the solution being unsatisfactory, you can also log a complaint with the market regulator SEBI by visiting <https://scores.sebi.gov.in/>.

Your attention is drawn to the SEBI circular no. SEBI/HO/OIAE/OIAE\_IAD1/P/CIR/2023/131 dated July 31, 2023, on “Online Resolution of Disputes in the Indian Securities Market”. A common Online Dispute Resolution Portal (“ODR Portal”), which harnesses conciliation and online arbitration for the resolution of disputes arising in the Indian Securities Market, has been established. If you are not satisfied with the resolution provided, you can access the ODR Portal at <https://smartodr.in/>.